



PUC Distribution Inc.
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Ontario Electricity Support Program (OESP)

The Ontario Energy Board (OEB) is helping make electricity more affordable for low-income households. The Ontario Electricity Support Program, or OESP, will provide ongoing assistance directly on the bills of eligible low-income electricity consumers.

Low-income households that apply and qualify will receive an OESP credit on electricity bills. The credit amount will be based on the number of people living in the home and their total household income.

In addition to the OESP, qualified low-income consumers are also eligible for the Ontario Energy Board **Low-Income Customer Service Rules** and consumers may request:

- A waiver of a security deposit.
- A previously paid security deposit returned after any outstanding arrears have been paid.
- An equalized payment plan without enrolling in an automatic withdrawal payment plan from a financial institution.
- An enhanced arrears (overdue) payment schedule.

PUC Distribution has partnered with Community Assistance Trust (CAT) to serve as an intake agency to meet with PUC Distribution's customers and complete the application process for both the **Low-Income Customer Services Rules** and the **OESP**. If you meet the eligibility criteria you can apply online at www.ontarioelectricitysupport.ca, or by contacting Community Assistance Trust at 705-541-7327 for pre-screening and application process information.

Eligibility Criteria

To be eligible for low-income assistance you must meet all the following criteria:

- Be an existing residential customer of PUC Distribution.
- Reside at the residence where low-income customer service rules would apply.
- Have an after-tax household income at or below the qualifying amount as stated below.

OESP Regular Monthly Credit Amounts*

LEVEL OF HOUSEHOLD INCOME (\$)	NUMBER OF PEOPLE LIVING IN HOME						
	1	2	3	4	5	6	7
Less than 28,000	\$45	\$45	\$51	\$57	\$63	\$75	\$75
28,001 - 39,000		\$40	\$45	\$51	\$57	\$63	\$75
39,001 - 48,000			\$35	\$40	\$45	\$51	\$57
48,001 - 52,000					\$35	\$40	\$45

**Amount of credit is subject to regulatory approval and may change. If your home is electrically heated, or you rely on medical devices requiring a lot of power, OESP offers a higher level of assistance. First Nations and Métis will also*

Learn more about the OESP by visiting www.ontarioelectricitysupport.ca, or by calling 1-855-831-8151